

# The Friends and Family Test

## Survey results

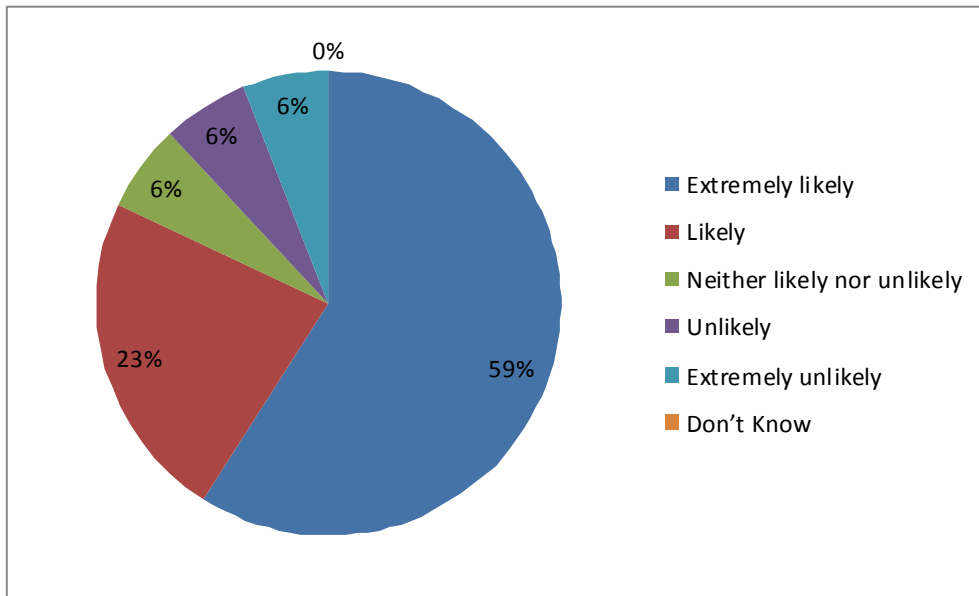
### December 2018

Thank you to our **51** patients who have completed the Friends and Family Test in December.

If you would like to take the test- you can do this by visiting our website or collect a paper copy from our waiting area

#### How likely are you to recommend this GP practice to friends and family if they needed similar care or treatment?

Extremely Likely	Likely	Neither	Unlikely	Extremely Unlikely	Don't Know
63%	23%	5%	7%	2%	0%



#### A few of your comments:-



##### Positive

- 'Sandra & Kath on Reception were most helpful even though busy- thank you to both'
- 'GP was excellent- listened, patient, thorough and explained clearly'
- 'On time appointment- thorough examination'
- 'Friendly service and no delay in being seen'
- 'Good service, Pleasant nurse. No complaints'
- 'All the staff work so hard to care for the patients. My appointment today was right on time and the nurse was cheerful and efficient'



- 'Lack of quality time with GP'
- 'Appointments can take a very long time'